



HYDE PARK OFFICE
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July 9, 2010

Dear Steve:

Just wanted to drop you a quick note to tell you how much my agents appreciated your presentation the other day. Wow! You were able to motivate some that hadn't been motivated in years. Thanks so much for the tips!

Sincerely,

A handwritten signature in black ink, appearing to read "Natalie Carpenter". The signature is fluid and cursive.

Natalie Carpenter
Managing Broker