



September 16, 2008

Steve Black
TheProductivityPeople.Com
A Brian Tracy Trainer

Dear Steve,

Thank you very much for speaking to the members of the Carol Stream Chamber of Commerce last week. Your presentation was incredibly informative and inspiring. You gave us reminders that we all needed to hear and told us new tips on building relationships and thus, business.

I am so pleased you were our speaker and am happy to recommend you to any similar group of business professionals.

Best of luck to you in all you do!

Sincerely,

A handwritten signature in cursive script that reads 'Luanne Triolo'.

Luanne Triolo, Executive Director